

101 102 103 104 105 106 107 108 109 110 111 112 113 114 115

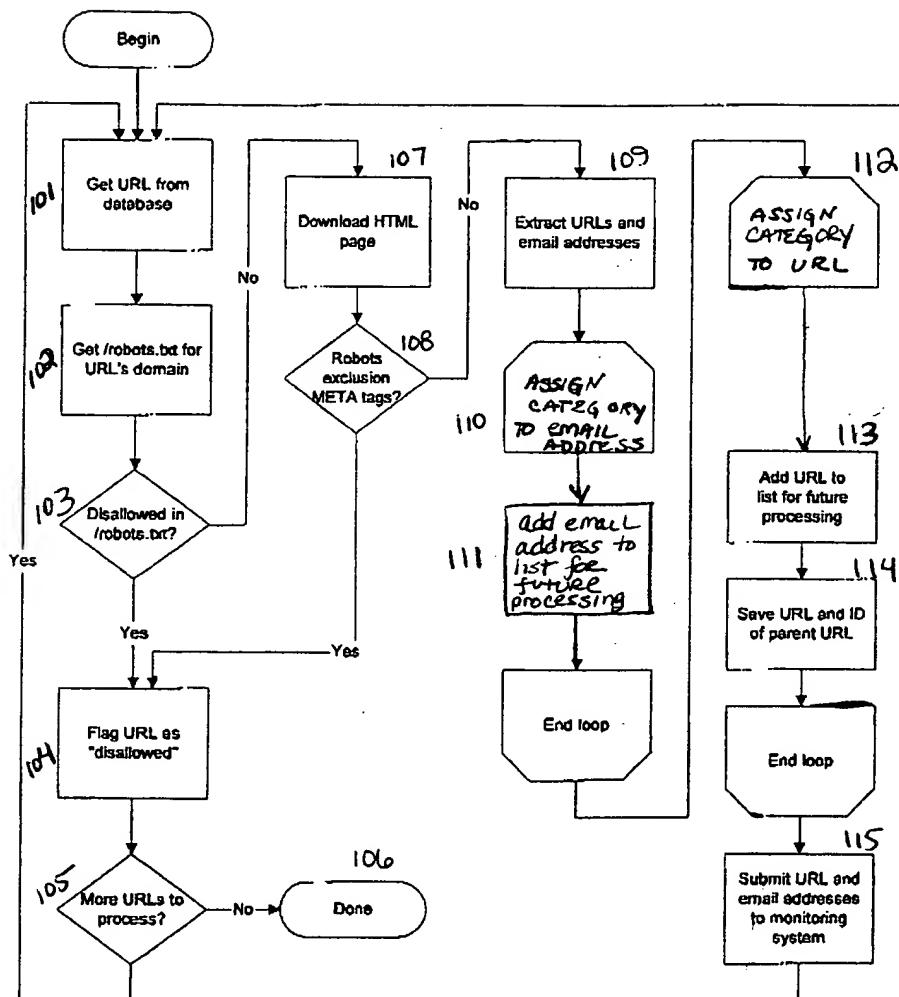


FIG. 1

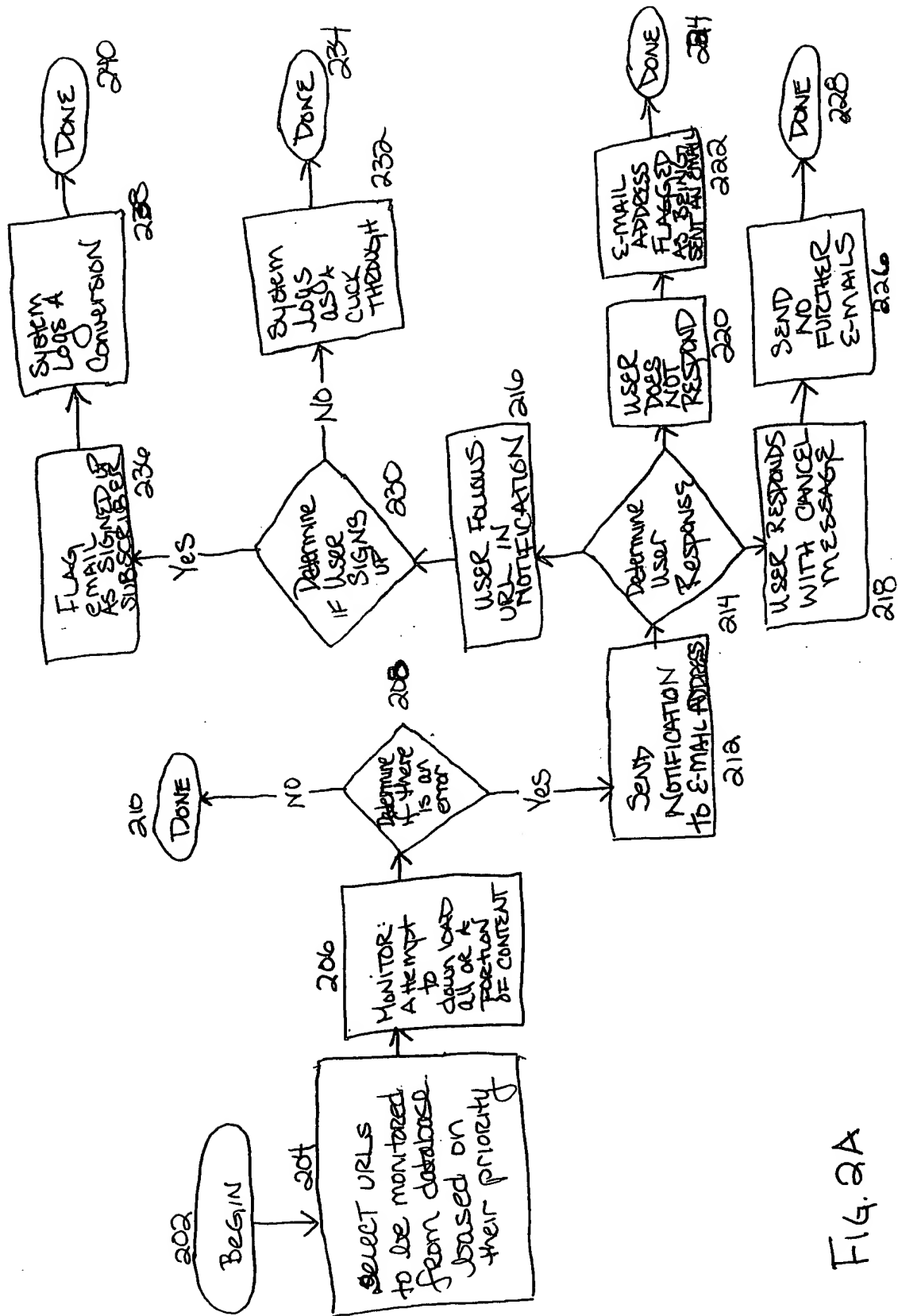


FIG. 2A

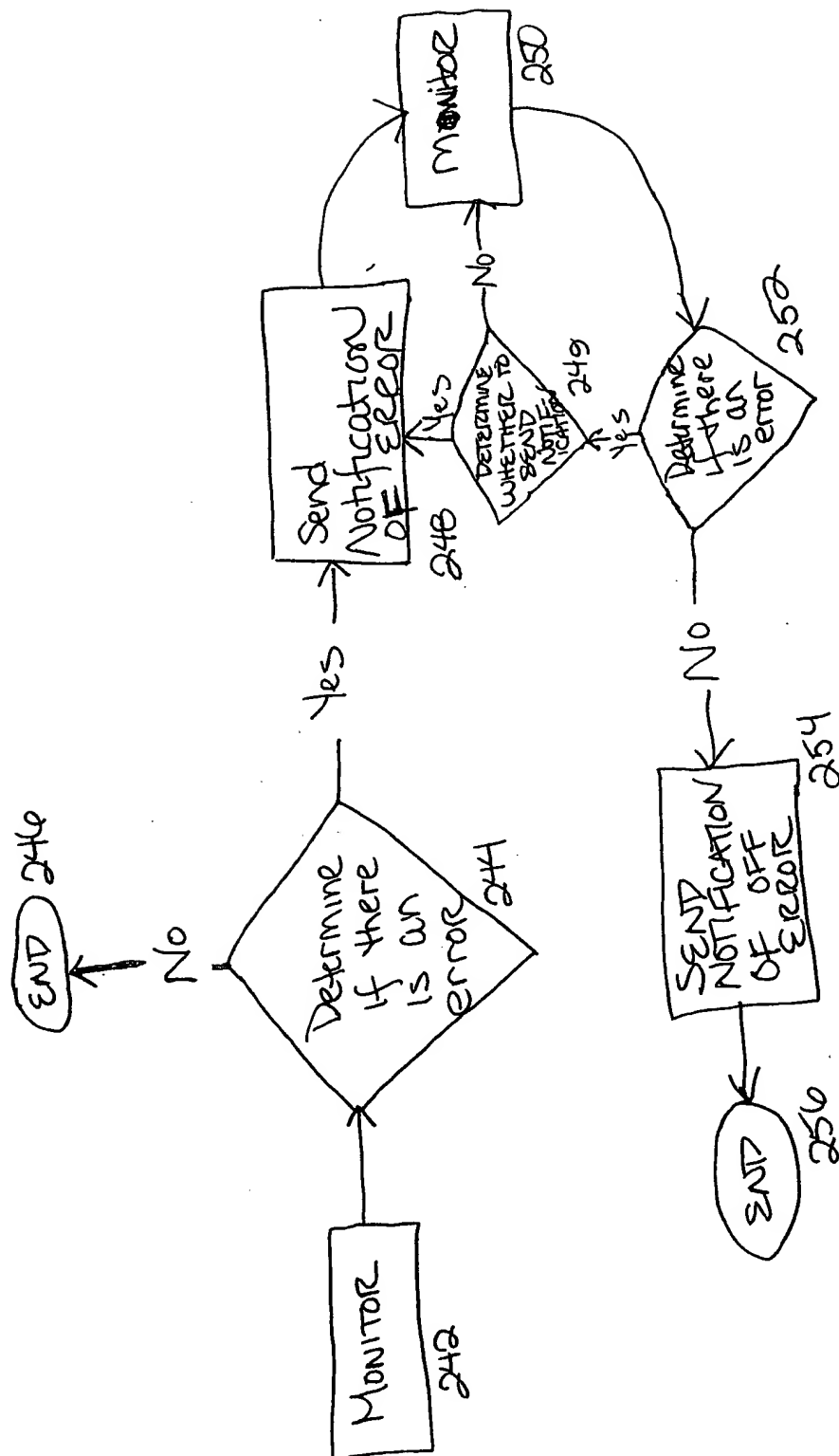


Fig. 2B

Email ID: ProActive Monitoring 1  
Audience: Emails spidered from the Internet

Subject:  
Error in Reaching <http://www.someurl.com>

Body:  
There appears to be a problem in reaching your web site at <http://www.someurl.com>

301

As recommended by the Robot Guidelines, this email is to explain our robot's activities and to let you know about the trouble in reaching your site. InternetSeer does not store or publish the content of your pages, but rather uses the link information to update our map of the World Wide Web.

If you would like to learn more about InternetSeer.com or to continue to receive these performance reports at NO CHARGE, click here:  
<http://www.internetseer.com/signup.asp?pmc=12345&email='joe@someemail.com'>

303

If you prefer not to receive these occasional error notices please let us know by returning this email with the word "remove" in the subject line.

302

Vijay Singh  
[vijay@internetseer.com](mailto:vijay@internetseer.com)  
Customer Service  
<http://www.InternetSeer.com/aboutus.asp>  
Web Site Monitoring

---

##Remove: [joe@someemail.com](mailto:joe@someemail.com)##

FIG 3

Email ID: ProActive Monitoring 4  
Audience: Emails spidered from the Internet

Subject:  
Your Web Site is Back On-Line

Body:  
We are pleased to inform you that <http://www.someurl.com> is back up and is no longer on error.

If you feel these notifications have been valuable and would like to continue to receive these performance reports at NO CHARGE, click here:  
<http://internetseer.com/services/freeactivation.jsp?noti=4&pmc=12345&email='joe@someemail.com'>

Vijay Singh  
[vijay@internetseer.com](mailto:vijay@internetseer.com)  
Customer Service  
<http://www.InternetSeer.com/aboutus.asp>  
Web Site Monitoring

---

##Remove: [joe@someemail.com](mailto:joe@someemail.com)##

FIG. 4

Alert Notifications should follow the following process and format  
For the first alert:

Sender: Alert@InternetSeer.com

Subject Line: InternetSeer Alert

**First On Error Alert:**

The following URL is on Error

---

URL: http://www.abc.com

IP Address: 198.43.56.83

Time: 11:30:30 AM, Wednesday, September 18, 2000 (Greenwich Mean Time)

Error Code: PUT ERROR INFORMATION HERE

---

Please visit [www.internetseer.com/myinternetseer/index.jsp](http://www.internetseer.com/myinternetseer/index.jsp) for additional information on the error we have found in reaching your Web site and to get up-to-the-hour performance reports.

Should you reach your Web page click the Refresh button as the Web page may be cached on your system.

If you are still able to reach the Web page on error, please note, that we are testing from Philadelphia, Pennsylvania, in the United States and have found an error in the path to your Web site. Your request to the Web site may take a different path that might bypass the error we detect. We will continue to monitor your web page until the error is resolved.

False Alarm Protection: After detecting the first error we will follow a quality assurance process to confirm our results. After confirming the Web site is on error we send the first Alert email.

097263034504

F16.5

From: InternetSeer.com [ndsub@mail.InternetSeer.com]  
Sent: Wednesday, November 08, 2000 9:02 AM  
To: gene@minddrivers.com  
Subject: InternetSeer Monitoring Service

**Do your payroll from**

## Timeout

**First On Error Alert:**  
The following URL is on Error:

---

URL: <http://www.denise.com>  
IP Address: 208.21.142.9  
Time: November 8, 2000 1:58:09 AM PST  
Error Code: Socket Timeout

---

Please visit <http://www.internetseer.com/myinternetseer/index.jsp> for additional information on the error we have found in reaching your Web site and to get up-to-the-hour performance reports. Should you reach your Web page click the Refresh button as the Web page may be cached on your system.

If you are still able to reach the Web page on error, please note, that we are testing from Philadelphia, Pennsylvania, in the United States and have found an error in the path to your Web site. Your request to the Web site may take a different path that might bypass the error we detect. We will continue to monitor your web page until the error is resolved.

False Alarm Protection: After detecting the first error we will follow a quality assurance process to confirm our results. After confirming the Web site is on error we send the first Alert email.

097655034604

FIG. 6

FINAL Alert (This should be sent 30 minutes from first detecting the error.)

Sender: [Alert@InternetSeer.com](mailto:Alert@InternetSeer.com)

Subject Line: InternetSeer FINAL Alert

**Final ALERT:**

**The following URL continues to be on Error**

---

URL: <http://www.abc.com>

IP Address: 198.43.56.83

Time: 12:00:30 PM, Wednesday, September 18, 2000 (Greenwich Mean Time)

Error Code: PUT ERROR INFORMATION HERE

The error was first detected at 11:30:30 AM EDT, Monday, September 18, 2000

---

Please visit [www.internetseer.com/myinternetseer/index.jsp](http://www.internetseer.com/myinternetseer/index.jsp) for additional information on the error we have found in reaching your Web site and to get up-to-the-hour performance reports.

WE WILL CONTINUE TO MONITOR YOUR SITE UNTIL THE ERROR IS RESOLVED.

FIG. 7

007063760



RECOVERY NOTIFICATION

Sender: [Alert@InternetSeer.com](mailto:Alert@InternetSeer.com)

Subject Line: InternetSeer Recovery

**RECOVERY NOTIFICATION:** The following URL is Off Error

ERROR IS NO LONGER DETECTED

---

URL: <http://www.abc.com>

IP Address: 198.43.56.83

Time: 4:00:30 PM, Wednesday, September 18, 2000 (Greenwich Mean Time)

Total Time on error: 4:30:00.

---

Click hear to login and view your current Web site's performance report at

<http://internetseer.com/myinternetseer/reports.jsp>

0970659 034604  
"0970659 034604"

F16.8

**From:** InternetSeer.com [ndsub@mail.InternetSeer.com]  
**Sent:** Wednesday, November 08, 2000 9:27 AM  
**To:** gene@minddrivers.com  
**Subject:** InternetSeer Monitoring Service

DON'T PULL ANY PUNCHES



## Recovery

**Recovery Notification:** The following URL is Off Error:

---

URL: <http://www.denise.com>  
IP Address: 208.21.142.9  
Time: November 8, 2000 2:24:04 AM PST  
Time In Error: 00:25:55

---

Click here and login and view your current Web site's performance report at  
<http://www.internetseer.com/myinternetseer/reports.jsp>

11/08/2000 09:27:55

F16.9

To: "Kane Bender"  
 <kane@internetseer.com>  
 Subject InternetSeer Monitoring Service

Kane Bender  
 Subscriber since  
 September 06, 2000

**INTERNETSEER**  
 24-7 Remote Web Site Monitoring

[Redacted]

[Redacted]

**Standard Service**  
 Remotely monitors your  
 Web site every hour  
 24/7/365  
 You receive  
 Up to 5 free URLs  
 monitored  
 Unlimited contacts  
 Email alerts  
 Weekly performance  
 reports

Dear Kane,

Thank you for subscribing to InternetSeer's 24-7 remote Web site monitoring service. As we confirmed to you in a prior email, your registration became effective on September 06, 2000.

In addition to sending alert emails to you when your site goes down, we provide this weekly report detailing the performance of your Web site(s). We welcome your input in helping us provide you with the most useful information to help you manage your business online. Please send your ideas and suggestions to [CustomerService@internetseer.com](mailto:CustomerService@internetseer.com).

[Redacted]

To make changes to your account, add additional URLs, contacts and email addresses, you can login at [www.internetseer.com](http://www.internetseer.com). To have us email your Password to you, visit [www.internetseer.com/support/forgotpassword.jsp](http://www.internetseer.com/support/forgotpassword.jsp) and enter your login name, kanebender and password.

How much downtime has  
 your Web site experienced  
 in the past 30 days?

- 31% none
- 27% less than 30 minutes
- 13% 30 to 60 minutes
- 11% 1 to 5 hours
- 12% more than 5 hours

[Redacted]

Content Provided By:  
 Availability.com

Information for: <http://www.typeinuknow.com>

[Redacted]

[Get top billing on  
 search engines](#)

[Writing Internet  
 Marketing Plans](#)

[Book Keeping  
 Assistance](#)

[Forms & Agreements](#)

[HTML Toolbox](#)

Dates	10/2 8	10/2 9	10/3 0	10/3 1	11/ 1	11/2 .	11/3	
Number of Outages	-	-	-	-	-	1	1	2
Time on Error (HH:MM)	-	-	-	-	-	24:0 0	24:0 0	48:00
Percent Time Up	-	-	-	-	-	0.0	0.0	0.0
Avg Connect Times (secs)	-	-	-	-	-	-	-	-
Avg Download Times (secs)	-	-	-	-	-	-	-	-

0577655-0360  
 09/20/00 05:59:24

F16.10

**INTERNETSEER**  
WEB SITE MONITORING

Warning: Internet Seer Site. You are currently logged in.

Information for: <http://www.michaelmcwilliams.com>

Dates	11/2 4	11/2 5	11/2 6	11/2 7	11/2 8	11/2 9	11/3 0	
Number of Outages	1	1	1	1	1	1	1	7
Time on Error (HH:MM)	24:0 0	24:0 0	24:0 0	24:0 0	24:0 0	24:0 0	23:3 4	167:3 4
Percent Time Up	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Avg Connect Times (secs)	-	-	-	-	-	-	-	-
Avg Download Times (secs)	-	-	-	-	-	-	-	-

FIG. 11

11/2/2000 11:00:00

FIG. 12

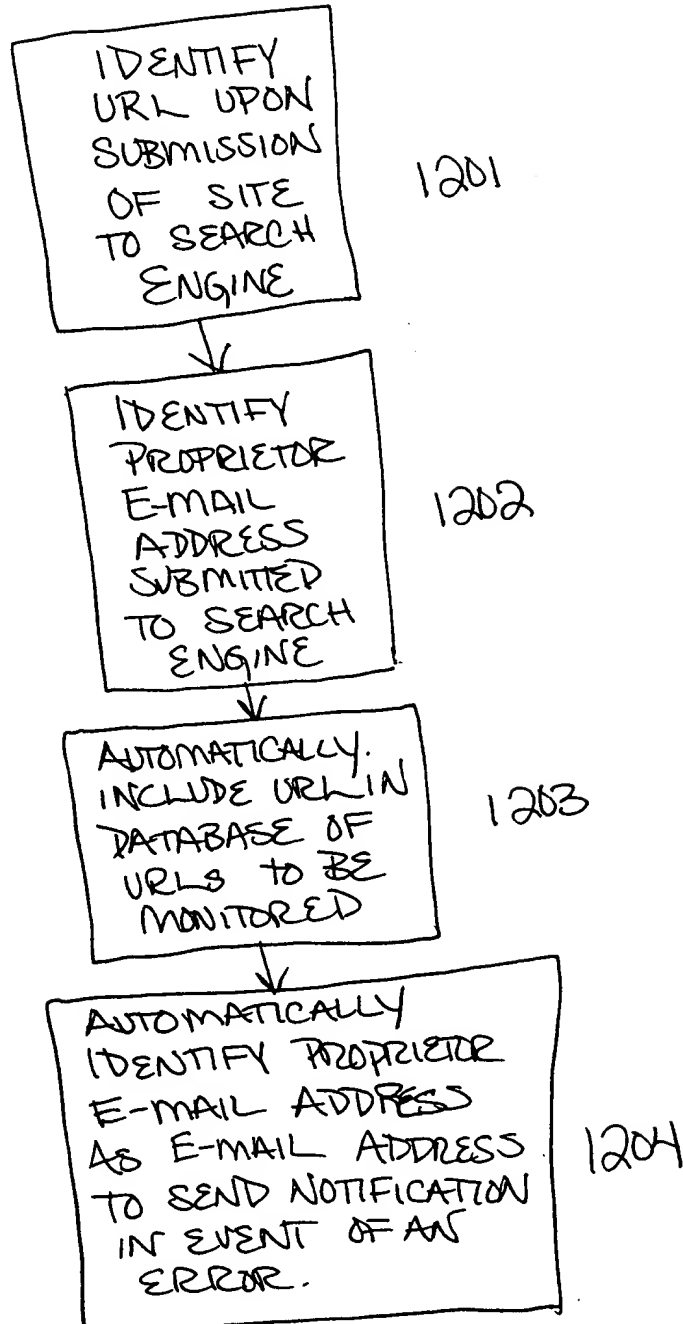


FIG. 12

[illegible]

1301

1302

1303

Fig. 13

FIG. 14

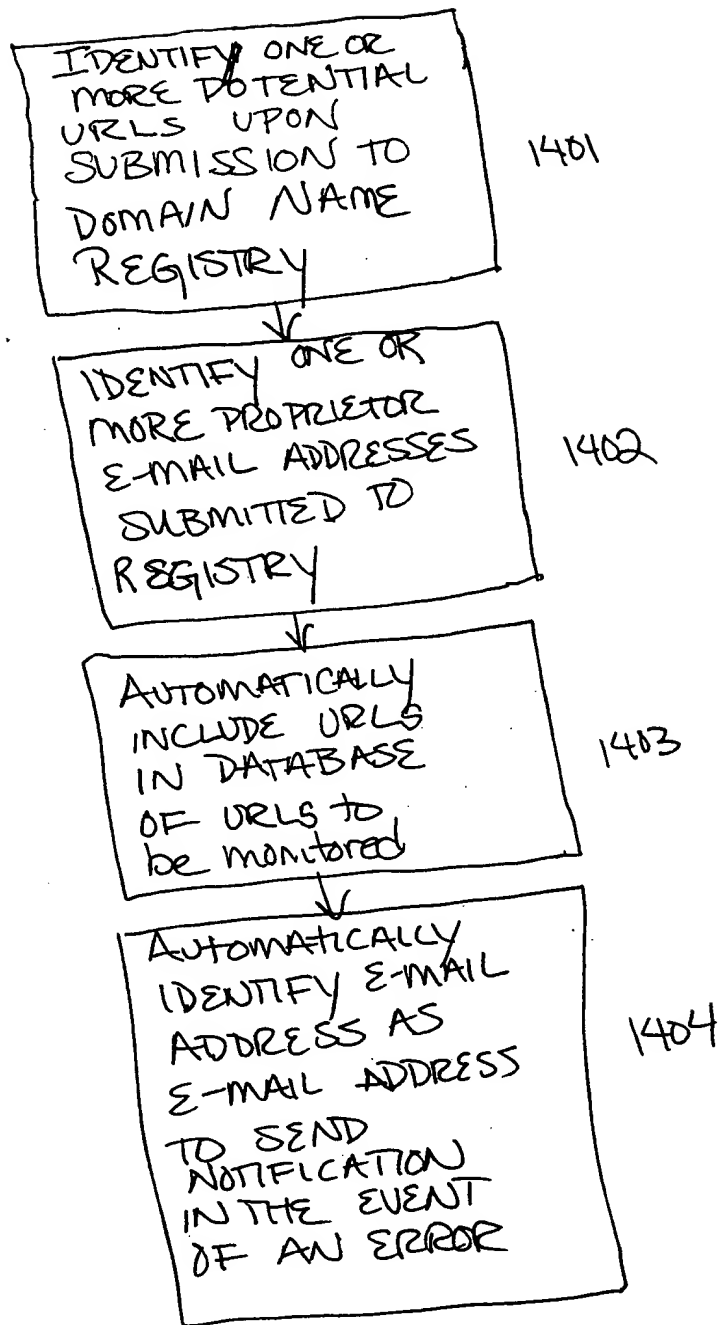


FIG. 14

2025-03-27

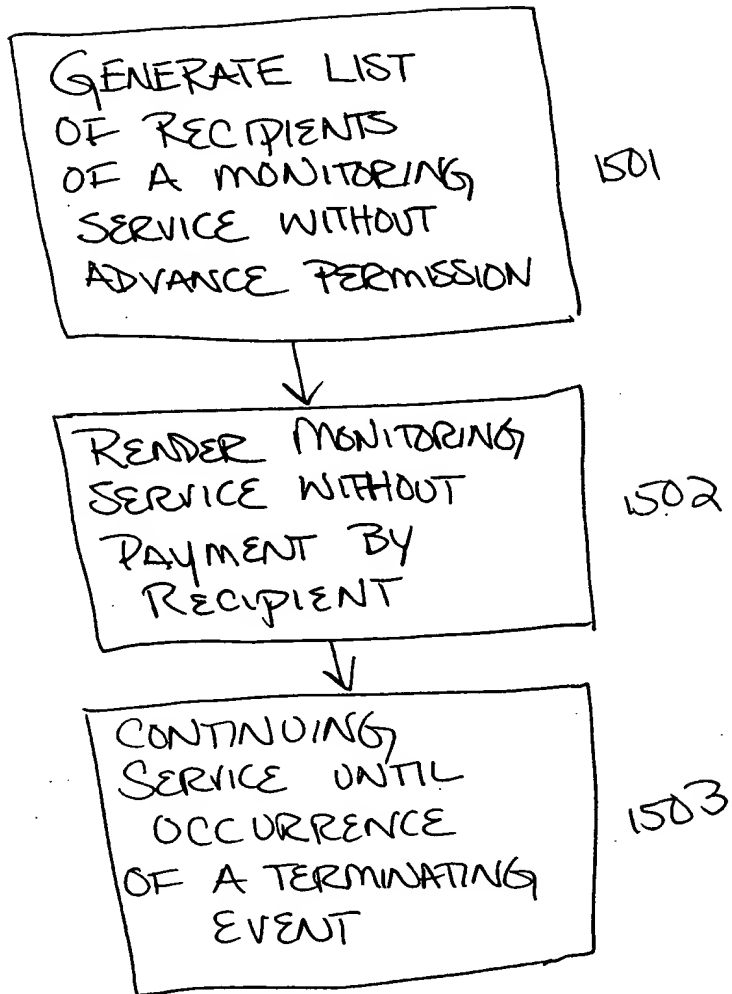


FIG. 15



FIG. 16

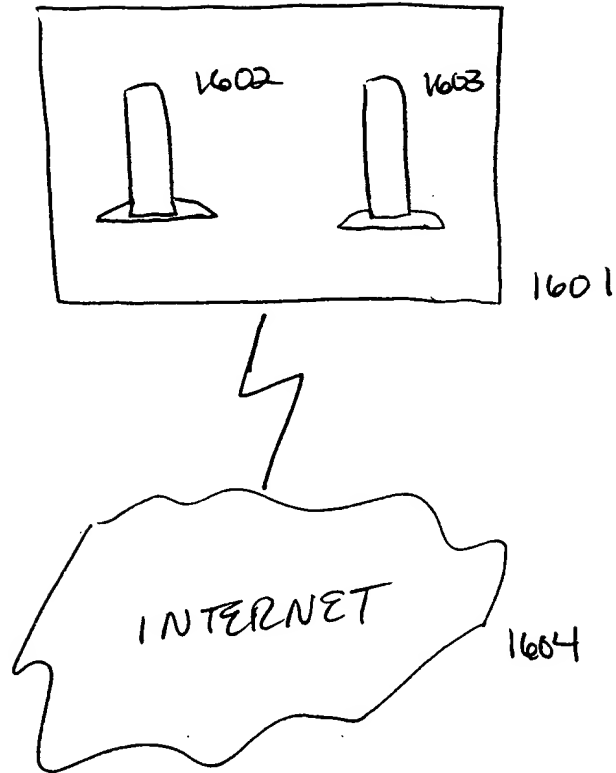
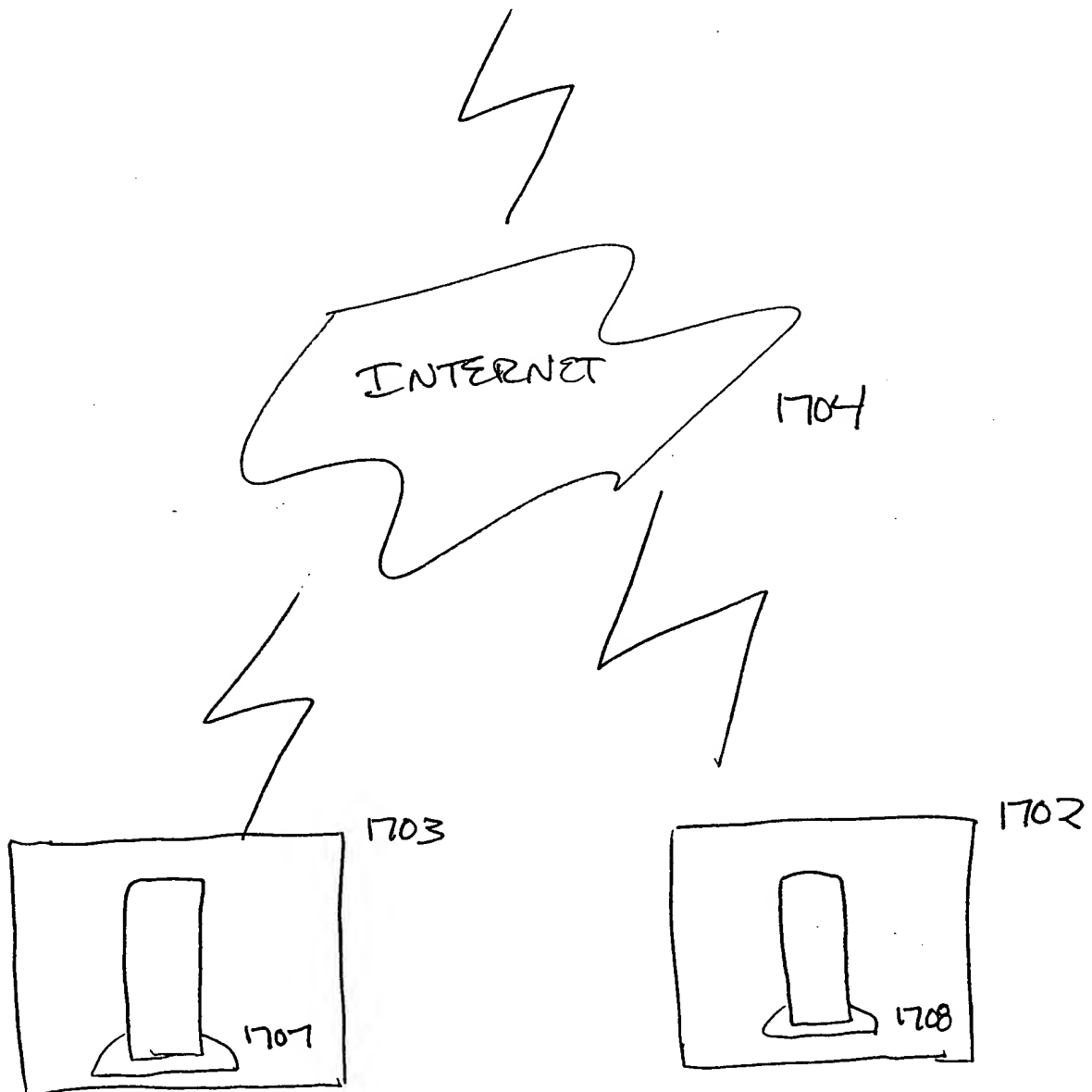


FIG. 16



F167 17

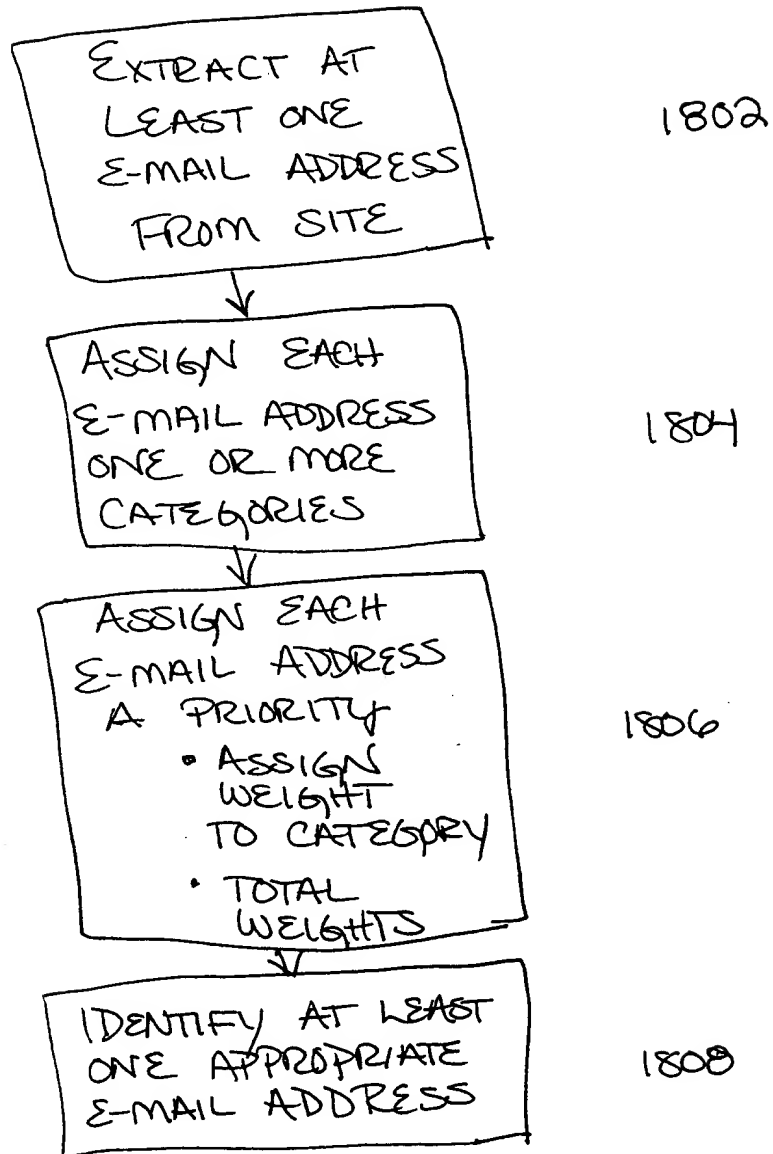


Fig. 18

<http://www.smallbusiness.com/java/showinfo.jsp?product=63452>

Category	Value	Weight
Top level domain	com	3
Keyword	java	1
Dynamic content	yes	1
Query string	yes	-1
File extension	jsp	1

FIG. 19

FIG. 19

2007 2008 2009 2010 2011 2012 2013 2014

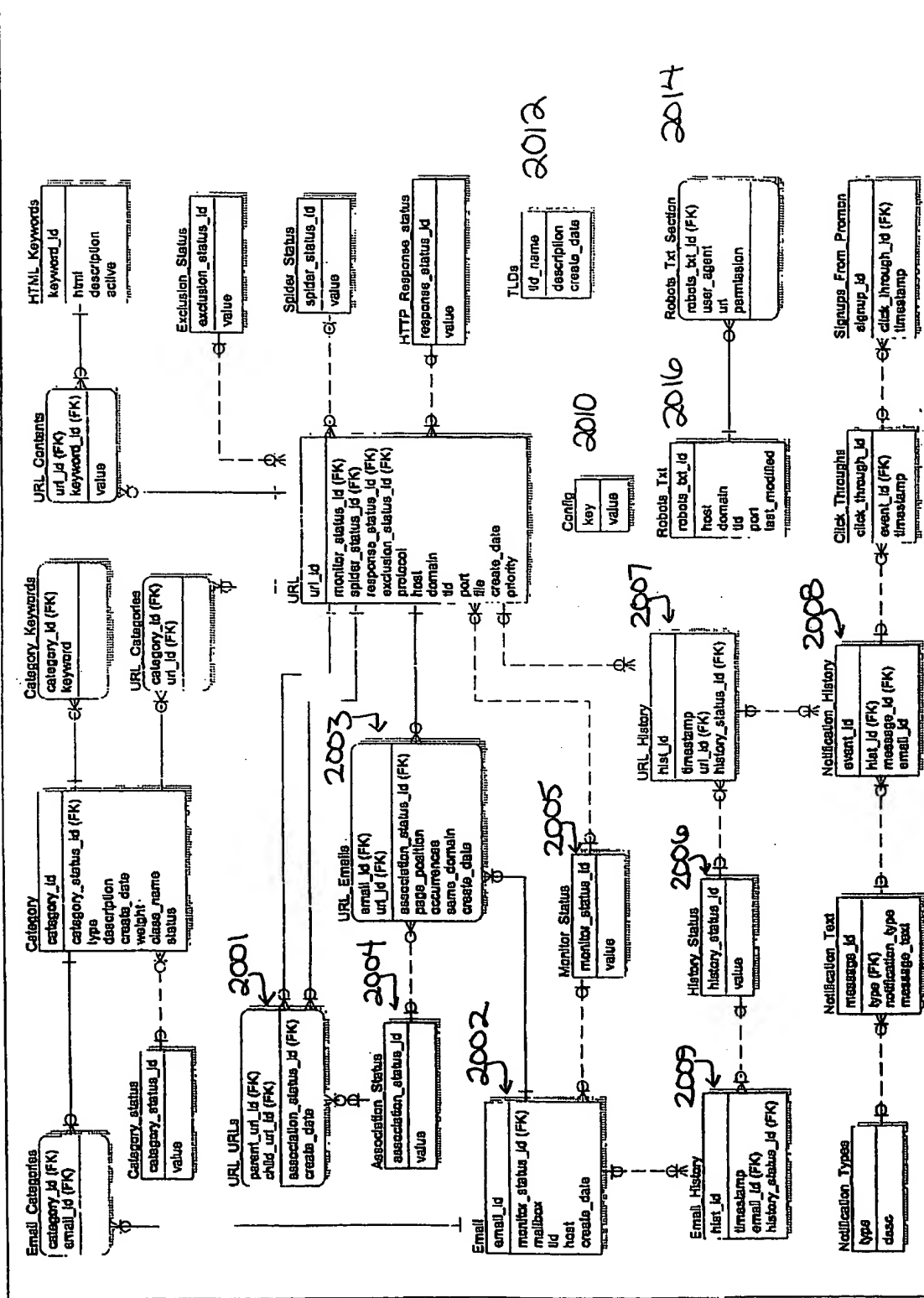


FIG 2D